Australian Government
Australian Digital Health Agency

Healthcare Identifiers Service Conformance Documents Release Note

26 November 2025   v5.0.1
Approved for external use
Document ID: DH-4201:2025

Related end product identifier: EP-4200:2025

This suite of conformance documents supports the safe use of healthcare identifiers in health software systems. The conformance requirements apply to one or more business use cases, where each use case describes a scenario in which healthcare identifiers are used.

Release rationale v5.0.1

This maintenance release includes editorial and formatting improvements in 3 supporting documents for developers upgrading to HI Service Conformance Profile v5.0. These changes better align with the Conformance Profile, which remains unchanged.

Key updates include:

- Conformance Test Specification
    - Updated test evaluation methods relevant to use case worksheets
    - Provisional and unverified test cases have been highlighted in grey to indicate that they should not be implemented
- Implementation Conformance Statement
    - Updated to include missing requirement numbers
    - Added use case references to relevant web services
    - Restructured the requirement priority sections
- Conformance Test Data
    - Removed UC.016 test data as vendors will be supplied with a separate set of test data
    - New records were created to replace redundant data

Package inclusions

Updated (supersedes previous version)

Identifier	Name and version
DH-4201:2025	Healthcare Identifiers Service - Conformance Documents – Release Note v5.0.1
DH-4204:2025	Healthcare Identifiers Service - Conformance Test Specification v5.0.1
DH-4202:2025	Healthcare Identifiers Service - Implementation Conformance Statement v5.0.1
DH-4203:2025	Healthcare Identifiers Service - Conformance Test Data v5.0.1

No change

Identifier	Name and version
DH-4167:2025	Healthcare Identifiers Service – Conformance Profile v5.0
DH-4170:2025	Healthcare Identifiers Service – Conformance Vendor Declaration Form v5.0
DH-4171:2025	Healthcare Identifiers Service – Conformance Assessment Scheme v5.0

Removed (archived or withdrawn)

Identifier	Name and version
Nil	

Audience

Software developers developing software to connect with the HI Service or updating existing software that is already connected.

Support

For further support or to provide feedback, please email help@digitalhealth.gov.au.

Future releases

These conformance documents will be updated in future to support access to the HI Service for two new entity types: healthcare support service providers and healthcare administration entities.

Previous releases

Date	Version
07/07/2025	Healthcare Identifiers Service - Conformance Documents v5.0 – EP-4173:2025.

Key updates in this version of the conformance profile include:

- New requirements for using a mobile number or email address to search for an IHI and updating patient details in the HI Service (new use case), including mobile number, email address, additional names or date of birth.
- Requiring the capability to search/validate IHIs by IHI, Medicare and DVA number (all 3).
- Requiring Medicare IRN in a Medicare number IHI search/validation in systems that have not previously passed conformance.
- Consolidated summary of use cases, including purpose and occasion of use.

The related conformance artefacts in this suite of documents have been updated to reflect these changes, along with editorial and formatting updates to improve clarity and usability.

In addition, the HI Service Conformance Assessment Scheme validity period has been updated. Software assessed as conformant against version 5.0 or later of the HI Service Conformance Profile will have a conformance validity period of 3 years from the date of the latest production access letter issued by Services Australia.

Date	Version
23/07/2024	Healthcare Identifier Service Support Documents – v 1.5 – EP-3921:2024. Update to conformance profile to include general supporting organisations in scope and to recognise pass through systems as legitimate use cases (update to requirement 23503). Added new section 2.7 and updated requirements 8028 and 5848.
20/06/2021	Healthcare Identifier Service Support Documents – v 1.4 – EP-3503:2021 This release of the end product contains a reorganisation of worksheets to provide for requirement #22000 and Electronic Prescribing has been introduced.
03/11/2020	Healthcare Identifier Service Support Documents – v 1.3 – EP-3363:2020 Requirement #22000 and test case for #22000 have been included and references to NATA accredited test laboratories have been removed.
31/10/2014	Healthcare Identifier Service Support Documents – v 1.2 – EP-1826:2014 This end product has been renamed to Healthcare Identifiers Service Support Documents to avoid confusion with the DHS Medicare Healthcare Identifiers Service and to provide a more accurate description of its contents
24/03/2014	Healthcare Identifier Service Support Documents – v 1.1.3 – EP-1653:2014 This release of the Healthcare Identifiers Service end product removes the developer resource product components and related product data sheets. These have been republished in a new end product,
24/02/2014	Healthcare Identifier Service Support Documents – v 1.1.2 – EP-1645:2014 This release enables software to be designed and tested for the appropriate use of new B2B webservices for searching/validating HPI's in the HI Service (instead of the HPD).
26/09/2013	Healthcare Identifier Service Support Documents – v 1.1.1 – EP-1472:2013 This incremental release publishes a product data sheet for the HI client library

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