



eReferral
My Health Record Conformance Profile

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1.1	7 Mar 2012	See Change Log in Appendix A
1.2	19 Mar 2012	See Change Log in Appendix A
1.3	17 May 2012	See Change Log in Appendix A
1.4	9 Oct 2013	See Change Log in Appendix A
1.5	06 Jan 2026	Revision of HPI-I relaxation

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1 Introduction

1.1 Purpose

This document summarises the requirements for Producers and Consumers of eReferral Clinical Documents that connect to the National My Health Record System.

This document lists the specific conformance requirements for eReferral clinical documents that are in addition to the *Common Conformance Profile for Clinical Documents* [AGENCY2013]. These documents represent the complete conformance requirements for eReferral clinical documents.

1.2 Scope

The scope of this conformance profile is the use of eReferral clinical documents in the context of the national My Health Record system.

1.3 Intended audience

The intended audience includes the following organisations:

- Healthcare providers;
- Vendors and developers of connecting systems; and
- Software test laboratories.

1.4 Contact details

Any comments or feedback should be sent to the Australian Digital Health Agency at: help@digitalhealth.gov.au.

2 Abbreviations and terminology

CDA	Clinical Document Architecture; an XML-based markup standard intended to specify the encoding, structure and semantics of clinical documents exchanged between health software systems.
clinical document	A digital file containing personal health information about an individual, containing unstructured (narrative) information and optionally structured (atomic) information.
clinical information system (CIS)	A system that deals with the collection, storage, retrieval, communication, and use of health related data, information and knowledge pertaining to subjects of care [AS5021]. The system may comprise one or more applications or components.
conformance	Conformance is a measurement (by testing) of the adherence of an implementation to a specification or standard.
Consumer	In this document 'Consumer' refers to a software system that has the role of being a consumer of eReferral clinical documents.
contracted service provider (CSP)	An entity that may offer health software as a service, and support access to the My Health Record system on behalf of healthcare organisations. A CSP provides under a contract with the healthcare provider organisation: a) information technology services relating to the My Health Record system; or b) health information management services relating the My Health Record system. (Section 5 <i>My Health Record Act 2012</i> .)
CSP	Contracted Service Provider
CSP system	A software system operated by a CSP that deals information and knowledge pertaining to subjects of care [AS5021]. The system may comprise one or more applications or components. A CSP system may perform some or all of the functions of a CIS.
healthcare consumer	A person who is the subject of care. (For the software system, see 'Consumer'.)
HL7	Health Level 7
MAY	When appearing in a conformance requirement, the verb MAY indicates an optional requirement.
Producer	In this document 'Producer' refers to a software system that creates eReferral clinical documents.
registered consumer portal	A third-party ¹ portal used by healthcare recipients to access information on the My Health Record System.
registered provider portal	A third-party portal used by healthcare providers to access information on the My Health Record System.
registered repository	A third-party repository used to store clinical documents and other clinical data that connects to the My Health Record system. A repository may either store clinical documents in a proprietary format or a CDA format.
SHALL	When appearing in a conformance requirement, the verb SHALL indicates a mandatory requirement. Its negative form SHALL NOT indicates a prohibition.

¹ Third-party refers to a software system developed independently of the national My Health Record System and intended to connect to the national My Health Record System. The portals provided the national My Health Record System are not Registered Consumer or Registered Provider Portals.

3 Conformance requirements for eReferral

3.1 Introduction

This section describes the conformance requirements specific to eReferral clinical documents.

Although the eReferral is designed for point-to-point communications, it is also possible to send an eReferral to the National My Health Record System. These conformance requirements only apply when it is used in communication with the National My Health Record System.

3.2 Relevant Specifications

The detailed conformance requirements are listed in Table 1.

Specification	Notes
<i>Electronic Referral Structured Content Specification</i> [NEHTA2011a]	Specifies the data elements and constrained values for a clinical document at a logical level.
<i>Electronic Referral CDA Implementation Guide</i> [NEHTA2012]	Specifies the mapping from the structured content specification into a clinical document using an HL7 CDA structure.

Table 1 Specifications for eReferral

3.3 Conformance requirements for Producers

3.3.1 Objects of conformance

The clinical document's objects of conformance are subject to the following requirements:

1. eReferral clinical documents **MAY** be produced by:
 - Clinical information systems (CIS); and
 - Contracted service provider (CSP) systems.
2. eReferral clinical documents **SHALL NOT** be produced by:
 - Registered repositories;
 - Registered consumer portals; or
 - Registered provider portals.

3.3.2 Conformance Levels

The eReferral **SHALL** conform to the requirements for one, and only one, of the following conformance levels: 1A, 1B, 2, 3A, or 3B, as defined in the *Common Conformance Profile for Clinical Documents* [AGENCY2013].

3.3.3 Relaxation of HPI-I inclusion

The *Electronic Referral Structured Content Specification* [NEHTA2011a] and the *Electronic Referral CDA Implementation Guide* [NEHTA2012] include either mandatory or conditional conformance requirements for applicable data elements related to the inclusion of HPI-Is when producing an eReferral.

However, these mandatory or conditional requirements for the HPI-I are temporarily modified for the following data elements:

1. The value of one Referee > Participant > Entity Identifier **SHALL** be an HPI-I if one is present in the eReferral Producer, otherwise it **SHALL** have a value that identifies the referee and the value **SHALL NOT** be a NullFlavor.
2. The value of one Usual GP > Participant > Entity Identifier **SHALL** be an HPI-I if one is present in the eReferral Producer, otherwise it **SHALL** have a value that identifies the usual GP and the value **SHALL NOT** be a NullFlavor.
3. The value of one Diagnostic Investigations > Requested Service > Service Provider > Participant > Entity Identifier **SHALL** be an HPI-I if one is present in the eReferral Producer, otherwise it **SHALL** have a value that identifies the service provider (person) and the value **SHALL NOT** be a NullFlavor.

Notes: a) The Common Conformance Profile for Clinical Documents [AGENCY2013] provides requirements for the inclusion of a local identifier;
b) The relaxation is only available to specific healthcare provider organisations, at the discretion of the My Health Record System Operator.

3.4 Conformance requirements for consumers

3.4.1 Objects of conformance

The objects of conformance are subject to the following requirements:

1. eReferral clinical documents **MAY** be consumed by:
 - Clinical information systems (CIS);
 - Contracted service provider (CSP) systems;
 - Registered consumer portals;
 - Registered provider portals; and
 - Registered repositories.

Appendix A Change Log

This appendix lists the major changes and fixes applied to this document.

Changes from Version 1.01 (21 Dec 2011) to Version 1.1 (7 Mar 2012)

ID	Section	Change Detail	Rationale
1	3.1.2	Added Objects of Conformance specific to the My Health Record context	Support requirements to constrain Clinical Documents to specific My Health Record connecting systems
2	3.1.4.1	Added new section to constrain clinical document to certain My Health Record conformance contexts	See ID#1
3	3.1.4.2	Added new section to include reference to mandatory Clinical Document use cases	Required to support end-system behaviour conformance
4	3.1.4.4	Added new section to includes reference to approves attachment types and file size limit	To support My Health Record requirements
5	3.1.5.1	Added new section to constrain clinical document to certain My Health Record conformance contexts	See ID#1
6	3.1.5.2	Added new section to include reference to mandatory Clinical Document use cases	Required to support end-system behaviour conformance

Changes from Version 1.1 (7 Mar 2012) to Version 1.2 (19 Mar 2012)

ID	Section	Change Detail	Rationale
1	All	An error in converting the file format MS Word to Adobe PDF affected the appearance of some items in version 1.1. The format conversion error has been fixed.	No material changes were made to the document.

Changes from Version 1.2 (19 Mar 2012) to Version 1.3 (17 May 2012)

ID	Section	Change Detail	Rationale
1	2	The types of systems able to connect to the My Health Record System were added.	This allowed requirements to be included for each type of connecting system.
2	3.1.2	This section was removed	The information was moved to section 2.
3	3.1.3.3	This section was added.	This reflects the My Health Record requirements for signing documents.
4	3.1.4.2, 3.1.4.4, 3.1.5.2	These sections were removed	The information is now in the Common Conformance Profile for Clinical Documents

Changes from Version 1.3 (17 May 2012) to Version 1.4 (9 Oct 2013)

ID	Section	Change Detail	Rationale
1	3.3.3	This section has been added.	The requirement in the eReferral SCS and CDA IG for mandatory inclusion of an HPI-I has been relaxed.
2		The digital signature requirement was removed	Digital signature requirements are now in the Common Conformance Profile for Clinical Documents
3	References	References were updated	

References

- [AGENCY2013] Common Conformance Profile for Clinical Documents, Version 1.4, Australian Digital Health Agency, 2013
- [AS5021] AS 5021:2005 - The language of health concept representation, Standards Australia, 2005
- [NEHTA2011a] Electronic Referral Structured Content Specification, Version 2.1, NEHTA, 7 Dec 2011
- [NEHTA2011b] CDA Package, Version 1.0, NEHTA, 30 November 2011
- [NEHTA2012] Electronic Referral CDA Implementation Guide, NEHTA, Version 2.2, 7 Mar 2012