



**eHISC v6.0.0**

**Initial and Clean Installation Guide (UI)**

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Approved for external use

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# Document information

## Key information

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## Product version history

| Product version | Date          | Release comments   |
|-----------------|---------------|--|
| 1.0             | February 2014 | Initial release (HIPS 4.1.0).  |
| 2.0             | February 2015 | See release note (NEHTA-2040:2015) for details of changes and bug fixes. |
| 2.0.1<br>2.0.2  |               | Unpublished updates.   |
| 2.0.3           | February 2016 | See release note (NEHTA-2185:2016) for details of changes and bug fixes. |
| 6.0.0           | May 2016      | See release note (NEHTA-2263:2016) for details of changes and bug fixes. |

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# 1. Introduction

eHISC is a communications solution to enable Patient Administration Systems and Clinical Information Systems to interact with the National My Health Record System.

The User Interface (UI) component interfaces with the eHISC Core component via SOAP Web Services. More detail on the eHISC Core Component can be found in the *eHISC Release 6.0.0 – Module Guide (Core)* document.

## 1.1 Purpose

This document provides instructions for deploying a specific packaged release of the eHISC-UI Web product into a target implementation environment.

It can be used by health facilities to install the eHISC UI web application into a targeted environment.

This document describes the prerequisites and steps that are required for the eHISC UI web application to be installed for the first time (clean installation).

## 1.2 Scope

This document covers prerequisites required for the targeted environment, the database server preparation and web application server operating system preparation. The document will then go on to describe the steps required for the installation of the eHISC UI on the database server and application server(s).

This document does not describe any functional requirements or features of the eHISC product suite as these are covered by other documentation

Specifically, the document covers the following:

- The resources, responsibilities and access required to deploy the release.
- The intended target implementation environment and any environment-specific configuration items.
- Any assumptions that may affect the deployment.
- Detailed instructions for deploying the release into the target environment and for performing product verification testing.
- Rollback steps in the case that the deployment is unsuccessful.

## 1.3 Assumptions

The deployment instructions within this document assume the following:

- The facility installing the eHISC UI web application has appropriate software versions and server operating systems.
- The user following roles and required access exist within the organisation:

| Resource             | Role  | Access   |
|----------------------|---|--|
| Server Administrator | Implementation and configuration of server and operating system requirements. | "Administrator" access to the operating system on each target server node. |

| Resource               | Role   | Access   |
|------------------------|--|--|
| Database Administrator | Deployment of required database objects and data and subsequent configuration tasks. | "sysadm" access to the target SQL Server instance on the <b>eHISC-UI Web Database Server</b> node. |
| Web Administrator      | Deployment of required web site components and subsequent configuration tasks.       | "Administrator" access to the operating system on the <b>eHISC-UI Web Application Server</b> node. |
| Product Owner          | Product verification testing following deployment.                                   |  |

- The eHISC-UI Web product has not been previously deployed to the target environment, or if it has been previously deployed then it has been removed following the instructions provided in [Rollback](#).
- The deployment instructions are performed by suitably trained personnel with appropriate privileges to perform each activity, as described in the table above.
- The target environment has been built and configured as described in [Target Environment](#).
- The relevant release of eHISC-Core has previously been deployed, configured and verified on the **eHISC-Core Application Server**, as described in [Target Environment](#).
- Domain firewall rules allow inbound connections to the **eHISC-Core Application Server** from the **eHISC-UI Web Application Server**.
- The relevant release of HIPS-Core P2P has previously been deployed, configured and verified on the **eHISC-Core P2P Application Server**, as described in [Target Environment](#).
- Domain firewall rules allow inbound connections to the **eHISC-Core P2P Application Server** from the **eHISC-UI Web Application Server**.

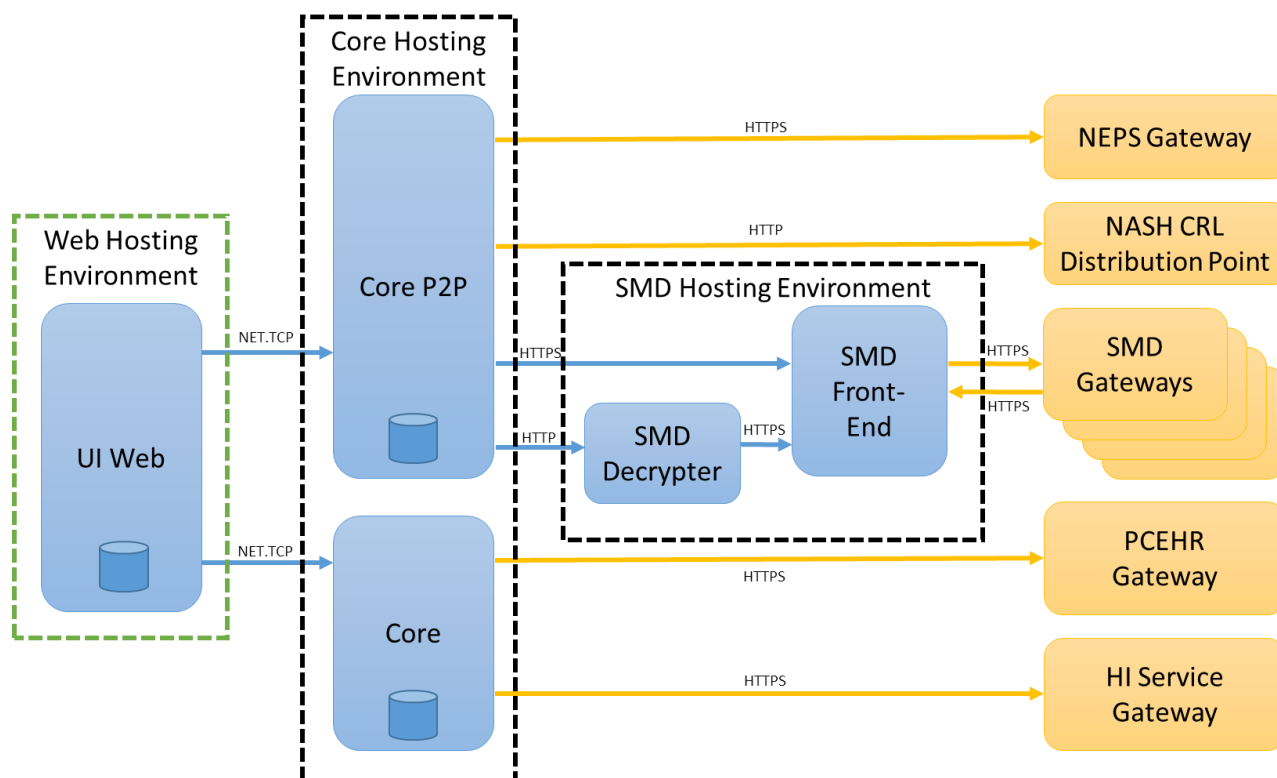
## 1.4 Definitions and Acronyms

| Item  | Definition   |
|-------|--|
| UI    | User Interface   |
| CCA   | Conformance and Compliance Acceptance  |
| HTTP  | Hypertext Transfer Protocol  |
| eHISC | eHealth Integration Sample Code  |
| HTML  | Hypertext Markup Language  |
| PDF   | Portable Document Format   |
| RTF   | Rich Text Format   |
| IIS   | Internet Information Server  |
| URL   | Uniform Resource Locator. Address if a web page.   |
| IP    | Internet Protocol. Protocol by which data is sent from one computer to another on a network. |

| Item  | Definition  |
|-------|---|
| ASP   | Active Server Pages. A web page that includes one or more scripts that are processed on a Microsoft web server before being sent to the user. |
| SQL   | Structured Query Language. A programming language used to manage data in a relational database management system.                             |
| ELMAH | Error Logging Modules and Handlers. Errors encountered during the processing of the web pages are handled and logged with this tool.          |
| AD    | Active Directory.   |
| HPI-I | Health Provider Individual Identifier   |
| HPI-O | Health Provider Organisation Identifier   |

## 2. Target Environment

This installation guide covers the “Web Hosting Environment”, consisting of the eHISC-UI Web Server, as illustrated in the following diagram.



### 2.1 Client Operating Environment

The following constraints are assumed to be placed upon the operating environment of the **client system** from which end-users will utilise the My Health Record System Web Viewer:

- Supported client devices:
  - PC, laptop, tablet running a supported operating system natively
- Supported client platforms (operating system):
  - Windows 7, Windows 8
- Supported client web browsers:
  - Microsoft Internet Explorer 10+
  - Google Chrome 30+
  - Mozilla Firefox 24+
- Configuration required to meet CCA conformance requirements for rendering systems (CDAR\_RS\_01):
  - Web browser configuration:
    - Printing:
      - The window title must be printed as the page header on every printed page.



- The page footer must include the “Page N of T” marker on every printed page.
  - Background colours and images must be printed.
  - Content must be shrunk to fit the printed page.
- The web browser must not allow users to override the presentation and style of documents rendered as HTML (eg via “developer tools”).
- Client system configuration:
  - The client system must have appropriate software installed in order to open and view document attachments including HTML, PDF, RTF and Plain Text.
  - The client system’s screen resolution must be at least 1024x768 pixels.

## 2.2 Deployment Variables

The table below describes a number of deployment variables representing implementation or environment specific items that will be referenced throughout this document. Where possible the value for the “Value” column in the table should be determined prior to deployment execution.

| Deployment Variable              | Description   | Value |
|----------------------------------|---|-------|
| eHISC-UI Web Database Server     | Server node that hosts the SQL Server database engine instance into which the eHISC-UI Web database will be deployed.   |       |
| eHISC-UI Web Database            | Database hosted by the eHISC-UI Web Database Server into which eHISC-UI Web database objects and data will be deployed. |       |
| eHISC-UI Web Application Server  | Server node that hosts the IIS instance into which the eHISC-UI Web web site components will be deployed.               |       |
| eHISC-UI Web App Pool            | IIS application pool used as a thread pool by the eHISC-UI Web Site.  |       |
| eHISC-UI Web Site                | IIS web site used to host the eHISC-UI Web web site components.   |       |
| eHISC-UI Web Site Folder         | Filesystem folder containing the eHISC-UI Web web site components.  |       |
| eHISC-UI Web Service Account     | Active Directory domain service account used as the identity of the IIS application pool.                               |       |
| eHISC-UI Web Domain Name         | Active Directory domain name used to authenticate and lookup user information.  |       |
| eHISC-UI Web Privacy Policy Link | URL to an internal Privacy Policy html page if available. Can be left blank and a link will not appear in UI.           |       |

|                               |  |  |
|-------------------------------|--|--|
| eHISC-Core Application Server | Server node that hosts the eHISC-Core product to be utilised by the eHISC-UI Web product.      |  |
| eHISC-Core Endpoint Base      | Base endpoint at which eHISC-Core services are provided, in format protocol://host:port/site/. |  |

## 2.3 Infrastructure Roles

The table below lists the roles of the infrastructure nodes to which the product will be deployed in a target environment. Although not recommended, the same node may perform more than one role. The table also lists prerequisite components that are expected to have been installed and configured on each node.

| Infrastructure Role             | Description  | Prerequisites   |
|---------------------------------|--|---|
| eHISC-UI Web Database Server    | Server node that hosts the SQL Server database engine instance into which the eHISC-UI Web database, database objects and data will be deployed. | SQL Server 2008 R2 Database Engine                      |
| eHISC-UI Web Application Server | Server node that hosts the IIS instance into which the eHISC-UI Web web site components will be deployed.  | Internet Information Services 7.5<br>.NET Framework 4.5 |
| eHISC-Core Application Server   | Server node that hosts the eHISC-Core product to be utilised by the eHISC-UI Web product.  | eHISC-Core 6.0.0  |

### IMPORTANT NOTE:

Due to the use of memory-based caching by the eHISC-UI Web product, it is recommended that it **not** be deployed in a "web farm" (eg a network load balancing (NLB) cluster) where multiple distinct servers may service a particular request.

## 2.4 eHISC-UI Web Application Server Configuration

The following features are expected to be configured and available on the **eHISC-UI Web Application Server** (via the Web Server role configured through Server Manager):

- Web Server
  - Common HTTP Features
    - Static Content
    - Default Content
    - Directory Browsing
    - HTTP Errors
    - HTTP Redirection
  - Application Development
    - ASP.NET
    - .Net Extensibility

- Health and Diagnostics
  - HTTP Logging
  - Logging Tools
  - Request Monitor
  - Tracing
- Security
  - Basic Authentication
  - Windows Authentication
  - Client Certificate Mapping Authentication
  - IIS Client Certificate Mapping Authentication
  - URL Authorization
  - Request Filtering
  - IP and Domain Restrictions
- Performance
  - Static Content Compression
  - Dynamic Content Compression
- Management Tools
  - IIS Management Console
  - IIS Management Scripts and Tools
  - Management Service

## **2.4.1 Security Configuration Recommendations**

### **2.4.1.1 HTTPS Binding**

It is recommended that the web site is set up to use certificates and HTTPS bindings for encryption as the login pages passes credentials through.

### **2.4.1.2 Disable RC4**

Microsoft recommends TLS1.2 is enabled in their services and disable RC4. Microsoft recommends TLS1.2 with AES-GCM as a more secure alternative which will provide similar performance. Further information on recommendations to disable RC4 can be found at:

<http://blogs.technet.com/b/srd/archive/2013/11/12/security-advisory-2868725-recommendation-to-disable-rc4.aspx>

An excerpt from this article explain how to completely disable RC4 is below.

*Microsoft strongly encourages customers to evaluate, test and implement the options for disabling RC4 below to increase the security of clients, servers and applications. Microsoft recommends enabling TLS1.2 and AES-GCM. Clients and servers running on Windows with custom SSL/TLS implementations, such as, Mozilla Firefox and Google Chrome will not be affected by changes to SChannel.*

## **How to Completely Disable RC4**

Clients and Servers that do not wish to use RC4 ciphersuites, regardless of the other party's supported ciphers, can disable the use of RC4 cipher suites completely by setting the following registry keys. In this manner any server or client that is talking to a client or server that must use RC4, can prevent a connection from happening. Clients that deploy this setting will not be able to connect to sites that require RC4 while servers that deploy this setting will not be able to service clients that must use RC4.

[HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Ciphers\RC4 128/128]

"Enabled"=dword:00000000

[HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Ciphers\RC4 40/128]

"Enabled"=dword:00000000

[HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Ciphers\RC4 56/128]

"Enabled"=dword:00000000

### **2.4.1.3 Disable SSLv3**

A vulnerability in SSLv3 has emerged named POODLE (Padding Oracle On Downgraded Legacy Encryption) which can allow attackers to steal "encrypted" data, such as HTTP cookies. It is recommended to disable older versions of SSL/TLS to prevent a POODLE attack.

See the following support article from Microsoft on how to disable SSLv3 in IIS:

<https://technet.microsoft.com/en-us/library/security/3009008.aspx?f=255&MSPPError=-2147217396>

An excerpt from this article below explains the steps to disable SSLv3 on the IIS Server:

#### **Disable SSL 3.0 in Windows**

##### **For Server Software**

You can disable support for the SSL 3.0 protocol on Windows by following these steps:

Click Start, click Run, type `regedt32` or type `regedit`, and then click OK.

In Registry Editor, locate the following registry key:

`HKey_Local_Machine\System\CurrentControlSet\Control\SecurityProviders\SCHANNEL\Protocols\SSL 3.0\Server`

Note If the complete registry key path does not exist, you can create it by expanding the available keys and using the New -> Key option from the Edit menu.

On the Edit menu, click Add Value.

In the Data Type list, click DWORD.

In the Value Name box, type `Enabled`, and then click OK.

Note If this value is present, double-click the value to edit its current value.

In the Edit DWORD (32-bit) Value dialog box, type 0.

Click OK. Restart the computer.

Note This workaround will disable SSL 3.0 for all server software installed on a system, including IIS.

*Note After applying this workaround, clients that rely only on SSL 3.0 will not be able to communicate with the server.*

## 2.5 Service Accounts

The eHISC-UI Web product utilises an Active Directory domain service account as the identity the **eHISC-UI Web App Pool** IIS application pool and to connect to remote resources such as databases and eHISC-Core.

This service account will be referred to as the **eHISC-UI Web Service Account**.

## 3. Deployment Instructions

### 3.1 Deployment Summary

The table below defines the key activities for deploying the product components and estimated timing for each activity. It is assumed that each activity is completed sequentially, with each later activity dependent upon the successful completion of earlier activities.

| Activity                                    | Description  | Duration (Hours) |
|---|--|------------------|
| <a href="#">Prerequisites</a>               | Execution of prerequisite steps such as confirming the configuration of the target environment and ensuring current backups exist. | 0.25             |
| <a href="#">Database Objects &amp; Data</a> | Creation of required databases, database objects and data on the <b>eHISC-UI Web Database Server</b> .                             | 0.5              |
| <a href="#">Web Site</a>                    | Deployment of required web components to the <b>eHISC-UI Web Application Server</b> .  | 0.5              |
| <a href="#">Configuration</a>               | Configuration of deployed components to reflect the target environment.  | 0.25             |

### 3.2 Prerequisites

Perform the following steps in the target environment:

1. Ensure you have current and valid backups of the target environment (server, database).
2. Review the configuration of the target environment and confirm it matches the expectations described in [Target Environment](#).
3. Review the assumptions listed in Assumptions and ensure they are valid.

### 3.3 Database Objects & Data

This section provides instructions for creating required databases, database objects, data and permissions on the **eHISC-UI Web Database Server** in the target environment. All steps should be performed via SQL Server Management Studio connected to the relevant database engine instance on the **eHISC-UI Web Database Server**.

1. Create a new database in the target SQL Server instance.
  - a. The database may be named as required.
  - b. The database will be referred to in subsequent steps as the **eHISC-UI Web Database**.
2. Open the "01 - Database Server - Schemas.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC-UI Web Database**. Execute the script and ensure it completes without error. This will create the following schemas:
  - a. hipsui
3. Verify the schemas listed in the preceding step are created.

4. Open the "02 - Database Server - hipsui - Tables.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC UI Web Database**. Execute the script and ensure it completes without error. This will create the following tables:
  - a. hipsui.ClinicalSpecialty
  - b. hipsui.IdentityVerificationMethod
  - c. hipsui.IndigenousStatus
  - d. hipsui.IvcDeliveryMethod
  - e. hipsui.MedicareConsent
  - f. hipsui.Setting
  - g. hipsui.Sex
5. Verify the tables listed in the preceding step are created.
6. Open the "03 - Database Server - hipsui - Roles.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC-UI Web Database**. Execute the script and ensure it completes without error. This will create the following database roles:
  - a. RunStoredProcedure
7. Verify the database roles listed in the preceding step are created.
8. Open the "04 - Database Server - hipsui - AspRoles.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC-UI Web Database**. Execute the script and ensure it completes without error. This will create the following database tables:
  - a. dbo.AspNetRoles
  - b. dbo.AspNetUsers
  - c. dbo.AspNetUserClaims
  - d. dbo.AspNetUserLogins
  - e. dbo.AspNetUserRoles
9. Verify the database tables listed in the preceding step are created.
10. Open the "10 - Database Server - hipsui - Data.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC-UI Web Database**.

This script adds in the reference data that is required for the Web UI. The data that is inserted into the hipsui.ClinicalSpecialty table should be modified to reflect the Clinical Specialties within your organisation. Within the "10 - Database Server - hipsui - Data.sql" script locate the following text:

```
INSERT INTO [hipsui].[ClinicalSpecialty]
```

There should be 5 INSERT statements, modify, remove or add extra statements to reflect your organisations Clinical Specialties. For example the statement can be changed to be:

```
INSERT INTO [hipsui].[ClinicalSpecialty] ([ClinicalSpecialtyId], [Code]  
, [Description] , [DateCreated] , [UserCreated] , [DateModified]  
, [UserModified]) VALUES (1, N'ORTH' , N'Orthopaedics' , GETDATE() ,  
N'Admin' , GETDATE() , N'Admin')
```

If extra Clinical Specialties require to be added then copy the INSERT statement and increment the ClinicalSpecialtyId field by 1 each time. For example to add a sixth Clinical Specialty:

```
INSERT INTO [hipsui].[ClinicalSpecialty] ([ClinicalSpecialtyId], [Code]
, [Description] , [DateCreated] , [UserCreated] , [DateModified]
, [UserModified]) VALUES (6, N'Code6' , N'Clinical Specialty 6' , GETDATE()
, N'Admin' , GETDATE() , N'Admin')
```

11. Execute the script and ensure it completes without error. This will insert data into the following tables:
  - a. hipsui.ClinicalSpecialty: 5 or if modified then as many as configured above
  - b. hipsui.IdentityVerificationMethod: 10 records
  - c. hipsui.IndigenousStatus: 5 records
  - d. hipsui.IvcDeliveryMethod: 5 records
  - e. hipsui.MedicareConsent: 6 records
  - f. hipsui.Setting: 17 records
  - g. hipsui.Sex: 3 records
12. Verify data is inserted into the tables listed in the preceding step.
13. Open the "ELMAH-1.2-db-SQLServer.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC-UI Web Database**. Execute the script and ensure it completes without error. This will create the following database objects required by the ELMAH framework:
  - a. Tables:
    - i. dbo.ELMAH\_Error
  - b. Stored Procedures:
    - i. dbo.ELMAH\_GetErrorXml
    - ii. dbo.ELMAH\_GetErrorsXml
    - iii. dbo.ELMAH\_LogError
14. Verify the database objects listed in the preceding step are created.
15. Open the "ELMAH-1.2-db-SQLServer\_\_Permissions.sql" script from the "Source Package UI - Database" subfolder of the Deployment Package and connect to the **eHISC-UI Web Database**. Execute the script and ensure it completes without error. This will assign the RunStoredProcedure database role the execute permission for the stored procedures required by the ELMAH framework (created in the previous step).
16. Add the **eHISC-UI Web Service Account** as a login to the target SQL Server database engine instance.
17. Add the **eHISC-UI Web Service Account** as a user to the **eHISC-UI Web Database**.
  - a. In the target SQL Server in SQL Server Management Studio, object explorer; expand the Security node.
  - b. Expand the Logins node and locate the **eHISC-UI Web Service Account** you just added.
  - c. Double on the **eHISC-UI Web Service Account** to open the properties dialog.



- d. Select the *User Mapping* property.
- e. Select the *Map* option on the **eHISC-UI Web Database** and in the Database role *membership for: eHISC-UI Web Database* select the following database roles:
  - i. db\_datareader
  - ii. db\_datawriter
  - iii. RunStoredProcedure

## 3.4 Web Site

This section provides instructions for deploying web components to the **eHISC-UI Web Application Server** in the target environment. All steps should be performed via a Remote Desktop session connected to the **eHISC-UI Web Application Server**.

1. Open Computer Management.
  - a. Ensure the **eHISC-UI Web Service Account** is a member of the local "IIS\_IUSRS" group.
2. Open File Explorer.
  - a. Copy the contents of the "02 - Web" subfolder of the Deployment Package to a suitable filesystem location on the **eHISC-UI Web Application Server**, for example "C:\WWWsites\HIPS.UI.Web". This folder will be referred to as the **eHISC-UI Web Site Folder**.
  - b. Ensure the **eHISC-UI Web Service Account** has Full Control permissions to the folder and its contents.
3. Open IIS Manager.
  - a. Review the list of application pools. If not previously created, create a new application pool to be utilised by the eHISC-UI Web web components. Edit the Advanced Settings to include the following:
    - i. Name: **eHISC-UI Web App Pool**
    - ii. General:
      1. .NET Framework Version: v4.0
      2. Managed Pipeline Mode: Integrated
    - iii. Process Model:
      1. Identity: **eHISC-UI Web Service Account**
      2. Load User Profile: True
    - iv. Recycling:
      1. Regular Time Interval (minutes): 10080
  - b. Create a new web site to host the eHISC-UI Web components.
    - i. Site Name: **eHISC-UI Web Site**
    - ii. Physical Path: **eHISC-UI Web Site Folder**
    - iii. Application Pool: **eHISC-UI Web App Pool**
    - iv. Bindings: HTTP and/or HTTPS, ports & host headers as desired

- c. In the Connections side window, click on the web site and edit the following features:
    - i. Logging:
      - 1. Enabled
      - 2. Schedule: Daily
      - 3. Use Local Time: True
    - ii. Authentication:
      - 1. All: Disabled
      - 2. Windows Authentication: Enabled
      - 3. Anonymous Authentication: Enabled
  - d. Ensure the application pool and web site are started.
4. Open Windows Firewall.
- a. Create rules to allow inbound connections to the ports utilised by the previously created web site.

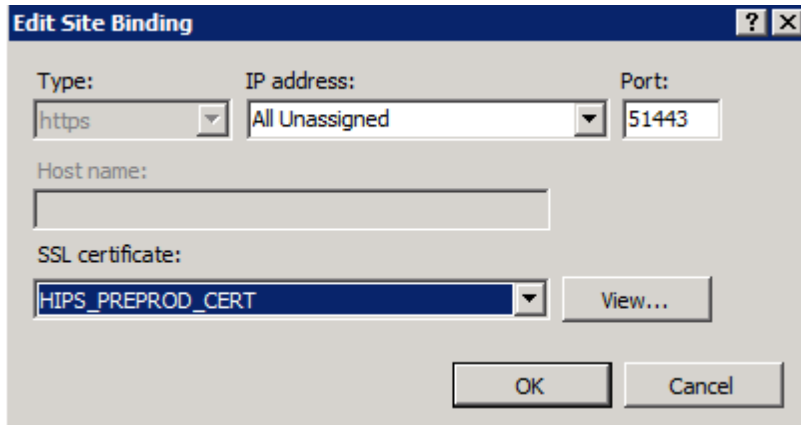
### **3.4.1 Web Site Self-Signed SSL Certificate**

eHISC Web can be configured to use HTTP or HTTPS connectivity. HTTPS connectivity is recommended to ensure the encryption of the user's credentials when submitted in the login form.

While it is possible to use an internal PKI certificate service, or a commercial certificate, a Self-Signed SSL certificate is also considered an acceptable solution for eHISC Web.

A self-signed certificate may be configured via the steps below:

1. Select the main IIS instance of the application server and double click the "Server Certificates" icon.
2. On the far right click the action "Create Self-Signed Certificate..."
3. Specify a friendly name as "HIPS\_TEST\_CERT" and click OK.
4. To apply the self-signed certificate - Select the "HIPS\_TEST" site and in the far right select the "Bindings..." action
5. Select the "https" row from the "Site Bindings" dialog and click "Edit".
6. In the "Edit Site Bindings" dialog, select the "HIPS\_TEST\_CERT" from the "SSL Certificate" drop down and click OK.



7. Close the "Site Bindings" dialog.

### 3.5 Configuration

This section provides instructions for configuring the eHISC-UI Web components prior to first use.

Perform the following steps via SQL Server Management Studio connected to the relevant database engine instance on the **eHISC-UI Web Database Server**.

1. Open the hipsui.Setting table in the **eHISC-UI Web Database**. Review and modify where relevant the value of the [Value] column for each setting.
  - a. The table below describes each setting:

| Feature               | Setting                             | Description  | Suggested Value     |
|-----------------------|-------------------------------------|--|---------------------|
| All                   | DefaultHospitalCodeSystem           | The default hospital code system used by the application.  | pasFacCd            |
| My Health Record View | PcehrViewServiceDateDocumentClasses | CSV of document class codes for which service dates should be displayed. Used when displaying document metadata in the document lists.   | 18842-5             |
| My Health Record View | PcehrViewFromDateOffsetMonths       | Negative integer value representing the number of months the "From" date criterion for the Prescription Dispense View will be offset from the current date by default.               | -24                 |
| My Health Record View | PcehrViewPDDocumentClasses          | CSV of document class codes for the Prescription and Dispense document classifications.  | 100.16764,100.16765 |
| My Health Record View | PcehrViewPatientDaysDischarged      | The number of days since the patient has been discharged to still consider a patient to be "currently in hospital". Used when retrieving the list of patients currently in hospital. | 0                   |
| Data Integrity        | PatientsWithoutIhiDaysDischarged    | The number of days since a patient has been discharged to still show the patient on the list of patients without an IHI.   | 5                   |

| Feature                               | Setting                                   | Description  | Suggested Value |
|---------------------------------------|---|--|-----------------|
| Disclose Hidden Digital Health Record | DiscloseHiddenPcehrDaysDischarged         | The number of days since a patient has been discharged to still show the patient on the list of patients who can disclose the existence of a Digital Health Record.  | 5               |
| Withdraw Consent                      | WithdrawConsentPatientListDaysDischarged  | The number of days since a patient has been discharged to still show the patient on the list of patients who can withdraw consent to upload documents to their Digital Health Record.                          | 5               |
| Withdraw Consent                      | WithdrawConsentEpisodeListDaysDischarged  | The number of days after the patient has been discharged to show an episode on the list of episodes for which the patient can withdraw consent.  | 365             |
| Remove Document                       | RemoveDocumentDaysDischarged              | The number of days since a patient has been discharged to still show the patient on the list of patients whose documents can be removed from their Digital Health Record.                                      | 30              |
| Discharge Summary                     | DischargeSummaryPatientListDaysDischarged | Discharge Summary: The number of days since a patient has been discharged.   | 5               |
| Discharge Summary                     | DischargeSummaryEpisodeListDaysDischarged | Discharge Summary: The number of days after the patient has been discharged to show an episode on the list of episodes for which the patient can upload or supersede documents to their Digital Health Record. | 365             |
| Discharge Summary                     | DischargeSummaryDocumentTypeCode          | Discharge Summary: The document type code for Discharge Summary  | 18842-5         |

| Feature           | Setting                            | Description  | Suggested Value                       |
|-------------------|------------------------------------|--|---------------------------------------|
| Discharge Summary | DischargeSummaryDocumentFormatCode | Discharge Summary:<br>The document format code for Discharge summary   | 1.2.36<br>.1.2001.1006.<br>1.20000.18 |
| Discharge Summary | DischargeSummaryAuthor             | Discharge Summary:<br>The author for Discharge summary.<br>Possible values are:<br>'User': logged on user,<br>'Provider': Health Provider<br>'None': empty and user must enter value | User                                  |
| Discharge Summary | DischargeSummaryRHP                | Discharge Summary:<br>The responsible health professional (RHP) for Discharge summary.<br>Possible values same as DischargeSummaryAuthor   | User                                  |
| All               | SecurityGroupCodeSystem            | The System Code for the Security Groups mapped to Hospitals  | SecurityGroup                         |

- b. It is expected the default values for each setting row will not be required to be modified.

Perform the following steps via a Remote Desktop session connected to the **eHISC-UI Web Application Server**.

1. Open File Explorer.
  - a. Browse to the **eHISC-UI Web Site Folder** in the filesystem of the **eHISC-UI Web Application Server**.
  - b. Open the Web.config file in Notepad.
  - c. Locate and modify the following configuration settings as relevant to the target environment:
    - i. appSettings: Modify the value of the *value* element for each child *key* element as required, based on the following description of each setting:

| Setting Name                  | Description   | Suggested Value |
|-------------------------------|---|-----------------|
| AccountManagement.ContextType | The principal context for the Active Directory Account Management. Depending on the Account Manager set up, if local SAM then <i>Machine</i> , if AD DS then <i>Domain</i> , if AD LDS then <i>ApplicationDirectory</i> | Domain          |

| Setting Name                     | Description   | Suggested Value                |
|----------------------------------|---|--------------------------------|
| AccountManagement.DomainName     | Depending on value for AccountManagement.ContextType, if <i>Domain</i> then this is AD Domain Name in full domain name format (i.e. mydomain.com.au), if <i>Machine</i> then local machine name, if <i>ApplicationDirectory</i> then LDS server name & port.  |                                |
| AccountManagement.TrustedDomains | A comma separated list of trusted domains that users will enter to login. The Web UI application checks that the domain entered by the user the login form matches one of these domains in this list. If the application will be used in a single domain then this will simply be that domain which would be the same as the AccountManagement.DomainName | AccountManagement.DomainName   |
| Account.ProfileImageFilePath     | The file path under the root web site where the user's profile images will be created as jpg files. This folder will need write access for the <b>eHISC-UI Web Service Account</b>  | /Content/images/profileimages/ |
| Account.ProfileImageUriDefault   | If the user does not have a profile image stored in ad then this is the default image that will be displayed.   | defaultUser.jpg                |
| Account.ProfileImageProperty     | The name of the Profile Image Attribute in AD.  | thumbnailPhoto                 |
| ApplicationCookie.Timeout        | The value in minutes for the application to timeout if left inactive.   | 20                             |
| ApplicationCookie.Secure         | The security level for the cookie. Always: always send using HTTPS. Never: never send using HTTPS. SameAsRequest: send using HTTPS if the request was sent using HTTPS.   | SameAsRequest                  |
| UI.PrivacyPolicyLink             | A deployment specific local privacy policy link if one exists. This is displayed on the footer. If this value is empty then no link will be displayed in the footer.  |                                |
| UI.HideLogoutLink                | Flag to determine if the Logout Link should be displayed. False: displays the logout link. True: hides the logout link.   | false                          |

- ii. *system.web/httpCookies*: The default setting for httpCookies is httpOnlyCookies="true" and requireSSL="true". This should remain if the recommended HTTPS bindings has been implemented. If HTTP is being used then the requireSSL will need to be updated to be "false".
- iii. *connectionStrings*: Ensure the value for the *connectionString* attribute of child *add* elements reflects the target environment. In particular, ensure
  1. "data source=dbserver" is replaced with the name of the target SQL Server database engine instance on the **eHISC-UI Web Database Server**.
  2. "initial catalog=db" is replaced with the name of the **eHISC-UI Web Database**.
- iv. *system.serviceModel/client*: Ensure the value for the *address* attribute of child *endpoint* elements reflects the target environment. In particular, ensure
  1. "net.tcp://host:port/site/" is replaced with the protocol, host, port and site (where relevant) of each endpoint provided by either the:
    - a. **eHISC-Core Application Server**, as per the **eHISC-Core Endpoint Base**.
    - b. **eHISC-Core P2P Application Server**, as per the **eHISC-Core P2P Endpoint Base**.
- v. *mvcAuthorization*: This area of the web config is where the authorisation of the applications functions are set. Each controller allows access to specific functions on the Web UI. The roles attribute maps to the AD Groups for access. For specific Hospital Access unique AD Group(s) should be set up for each Health Provider Organisation (HPO). The default set up for the mvcAuthorization is to allow any authorised user in the 'Users' or 'Domain Users' group to gain access.

```

<mvcAuthorization>
  <areas>
    <area>
      <policies>
        <policy name="DenyAnonymousAccess" />
      </policies>
      <controllers>
        <controller name="Home" />
        <controller name="AssistedRegistration" roles="Users,Domain
Users" />
        <controller name="HpiiSearch" roles="Users,Domain Users" />
        <controller name="PcehrView" roles="Users,Domain Users" />
        <controller name="Common" >
          <actions>
            <action name="SessionInfo" />
            <action name="LogOff" />
            <action name="SelectHpo" roles="Users,Domain Users"/>
          </actions>
        </controller>
        <controller name="DataIntegrity" roles="Users,Domain Users" />
        <controller name="ConsentManagement" roles="Users,Domain
Users" />
        <controller name="DocumentManagement" roles="Users,Domain
Users" />
      </controllers>
    </area>
  </areas>
</mvcAuthorization>

```



```

        <controller name="DocumentUpload" roles="Users,Domain Users"
    />
    <controller name="DisclosureManagement" roles="Users,Domain
Users" />
    <controller name="Error">
        <policies>
            <policy name="DenyAnonymousAccess" ignoreInherited="true"
    />
        </policies>
    </controller>
    <controller name="Account">
        <actions>
            <action name="Login">
                <policies>
                    <policy name="DenyAnonymousAccess"
ignoreInherited="true" />
                </policies>
            </action>
            <action name="Register">
                <policies>
                    <policy name="LocalOnly" />
                </policies>
            </action>
            <action name="Manage">
                <policies>
                    <policy name="LocalOnly" />
                </policies>
            </action>
            <action name="ExternalLoginConfirmation">
                <policies>
                    <policy name="LocalOnly" />
                </policies>
            </action>
            <action name="ExternalLoginFailure">
                <policies>
                    <policy name="LocalOnly" />
                </policies>
            </action>
        </actions>
    </controller>
</controllers>
</area>
</areas>
</mvcAuthorization>

```

The table below maps the Controller access above to the Web UI Menu Functions

| Controller           | Menu Functions  |
|----------------------|---|
| Home                 | Home  |
| AssistedRegistration | Register Current Patients<br>Register New Adult<br>Register New Child |
| HpiiSearch           | HPI-I Validation<br>HPI-I Search                                      |
| PcehrView            | View My Health Record   |

| Controller                        | Menu Functions                               |
|-----------------------------------|--|
| Common/SessionInfo                | Common Header                                |
| Common//LogOff                    | Log Off                                      |
| Common/SelectHPO                  | Select Health Provider Organisation          |
| DataIntegrity                     | Patients Without IHI                         |
| ConsentManagement                 | Withdraw Consent                             |
| DocumentManagement                | Remove Document                              |
| DocumentUpload                    | Discharge Summary                            |
| DisclosureManagement              | Disclose Hidden Digital Health Record        |
| Error                             | Generic error display, deny anonymous access |
| Account/Login                     | User login action, deny anonymous access     |
| Account/Register                  | Local Access Only                            |
| Account/Manage                    | Local Access Only                            |
| Account/ExternalLoginConfirmation | Local Access Only                            |
| Account/ExternalLoginFailure      | Local Access Only                            |

For the user's to be able to access a HPO (Health Provider Organisation) a new Security Code is added in the eHISC-CORE Database hips.CodeSystem table. Each HPO must have a row inserted into the eHISC-CORE Database hips.HospitalCode table to map the Security Code ID to the Hospital ID. For each Hospital (HPO) in the hips.Hospital table the following SQL script can be run in the eHISC-CORE Database:

```

INSERT INTO [hips].[HospitalCode]
(
    [HospitalId]
    , [CodeSystemId]
    , [Code]
    , [DateCreated]
    , [UserCreated]
    , [DateModified]
    , [UserModified]
)
VALUES
(
    <HospitalId: from hips.Hospital table>
    , <CodeSystemId: default is 107>
    , <Code: A comma separated list of AD groups to grant access to
(example 'Users,Domain Users'>
    , GETDATE()
    , <UserCreated: your username>
    , GETDATE()
    , <UserModified: your username>
)
GO

```

- vi. *applicationSettings/HIPS.Web.UI.Properties.Settings*: Modify the value of the *value* element for child *setting* elements as required, based on the following description of each setting (referenced by its *name* attribute):

| Setting Name   | Description   | Suggested Value |
|--|---|-----------------|
| SettingsRepository_<br>AbsoluteExpirationOffset                      | Provides a timespan value that represents the absolute amount of time application settings will be cached in memory. Format: <i>hh:mm:ss</i> , where <i>hh</i> represents the number of hours, <i>mm</i> represents the number of minutes, and <i>ss</i> represents the number of seconds.  | 02:00:00        |
| HospitalRepository_<br>AbsoluteExpirationOffset                      | Provides a timespan value that represents the absolute amount of time the list of hospitals available for selection within the application will be cached in memory. Format: <i>hh:mm:ss</i> , where <i>hh</i> represents the number of hours, <i>mm</i> represents the number of minutes, and <i>ss</i> represents the number of seconds.                            | 02:00:00        |
| PatientRepository_<br>AbsoluteExpirationOffset                       | Provides a timespan value that represents the absolute amount of time patient data will be cached in memory. Format: <i>hh:mm:ss</i> , where <i>hh</i> represents the number of hours, <i>mm</i> represents the number of minutes, and <i>ss</i> represents the number of seconds.  | 00:05:00        |
| PcehrViewRepository_<br>AbsoluteExpirationOffset                     | Provides a timespan value that represents the absolute amount of time Digital Health Record data for a patient (such as document metadata, document and view content) will be cached in memory. Format: <i>hh:mm:ss</i> , where <i>hh</i> represents the number of hours, <i>mm</i> represents the number of minutes, and <i>ss</i> represents the number of seconds. | 00:05:00        |
| AssistedRegistrationReferenceRepository_<br>AbsoluteExpirationOffset | Provides a timespan value that represents the absolute amount of time reference data used for assisted registration will be cached in memory. Format: <i>hh:mm:ss</i> , where <i>hh</i> represents the number of hours, <i>mm</i> represents the number of minutes, and <i>ss</i> represents the number of seconds.   | 00:05:00        |
| PatientsWithoutPcehrRepository_<br>AbsoluteExpirationOffset          | Provides a timespan value that represents the absolute amount of time patient data for assisted registration will be cached in memory. Format: <i>hh:mm:ss</i> , where <i>hh</i> represents the number of hours, <i>mm</i> represents the number of minutes, and <i>ss</i> represents the number of seconds.  | 00:05:00        |

d. Save and close the file.

2. Open Command Prompt (as Administrator).

a. Execute the following command: `iisreset`

## 4. Product Verification Testing

Perform the following steps to verify the correct behaviour of the eHISC-UI Web product.

NOTE: Specific steps performed are dependent upon the local policies of the implementing organisation and upon the state of integration between the organisation's PAS and CIS, eHISC-Core, and the My Health Record System.

1. Open a web browser (eg Internet Explorer).
2. Browse to the eHISC-UI Web site.
3. Provide valid authentication credentials when prompted.
4. Verify the Home page is displayed and provides the following menu items:
  - a. Assisted Registration
  - b. HPI-I Search
  - c. My Health Record View

5. Verify behaviour of the Assisted Registration feature:

NOTE: This does not test eHISC connectivity. However, performing an actual Digital Health Record registration is not desirable.

- a. Click the "Assisted Registration" menu item and select the "Current Patients" option.
- b. Select a hospital and click "Select Hospital".
- c. Select a patient and click "Register". Verify the form loads without error.

NOTE: Depending on the state of integration at the implementing organisation, no patients may be available for selection.
- d. Click the "Assisted Registration" menu item and select the "New Applicant" option. Verify the form loads without error.
- e. Click the "Assisted Registration" menu item and select the "New Dependant" option. Verify the form loads without error.

6. Verify behaviour of the HPI-I Search feature:

- a. Click the "HPI-I Search" menu item and select the "HPI-I Validation" option.
- b. Enter search criteria and click "Search by Identifier".
- c. Verify an HPI-I result is found and returned.
- d. Click the "HPI-I Search" menu item and select the "HPI-I Validation" option.
- e. Enter search criteria and click "Search by Demographics".
- f. Verify an HPI-I result is found and returned.

7. Verify behaviour of the My Health Record View feature:

- a. Click the "My Health Record View" menu item.
- b. Verify the "Patient List" screen is displayed and allows selection of a hospital.
- c. Upon selecting a hospital, verify a list of patients at the selected hospital is displayed.
- d. Click the "View Patient Summary" button for a particular patient.

- e. Verify the "Patient Summary" screen is displayed and displays a list of documents for the selected patient.
- f. Click the "View Document" button for a particular document.
- g. Verify the "Document View" screen is displayed and displays the contents of the selected document.
- h. Return to the "Patient Summary" screen for the selected patient via the back button or breadcrumb navigation.
- i. Verify the "Prescription and Dispense View" is displayed together with the list of documents for the patient.

## 5. Rollback

In the case that rollback is required, perform the following steps in order to remove the components previously deployed via the instructions in [Deployment Instructions](#).

1. Web Site:
  - a. Windows Firewall:
    - i. Remove inbound rules.
  - b. IIS Manager:
    - i. Remove **eHISC-UI Web Site**.
    - ii. Remove **eHISC-UI Web App Pool**.
  - c. File Explorer:
    - i. Delete **eHISC-UI Web Site Folder**.
  - d. Computer Management:
    - i. Remove **eHISC-UI Web Service Account** from "IIS\_USRS" group.
2. Database Objects & Data:
  - a. Delete **eHISC-UI Web Database**.
  - b. Remove **eHISC-UI Web Service Account** login