



HIPS Mobile

Product Data Sheet

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Approved for external information
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Key features

- Mobile web application for healthcare providers to view a My Health Record for a patient in their care.
- Integrates with an existing HIPS instance (HIPS 7.1 or higher) without modification of HIPS.
- Works on many popular phones and tablets that can be connected to the Site's internal network.
- Interacts with the national digital health infrastructure via the HIPS instance:
 - Healthcare Identifiers (HI) Service
 - My Health Record system
- Enables users of devices to select a patient and list, download and display CDA™ documents and views from the My Health Record
- Patients can be selected via search features or by locating the patient on a list of:
 - Inpatients
 - Outpatients
 - Emergency Department Patients
- Context sensitive help within the mobile app
- Comprehensive online documentation

Usage (internal, external)

- Large-scale digital health implementations, hospitals, state/territory health jurisdictions
- Vendors of digital health systems using HIPS for My Health Record interaction

Format

- Binary code
- Comprehensive documentation

Overview

The HIPS Mobile product enables the viewing of the My Health Record on mobile devices, including tablet and phone form-factors.

HIPS Mobile is an optional add-on to HIPS. HIPS is a middleware product offering standards-based interfaces for seamless integration with systems like patient administration systems, clinical information systems, and laboratory and radiology information systems. It is aimed primarily at supporting large-scale digital health environments typically found in organisations such as hospitals and diagnostic service providers; however, it is also suitable for direct integration with digital health products.

Key features of HIPS Mobile include:

Infrastructure service	HIPS Mobile key features
My Health Record system	<ul style="list-style-type: none"> • Secure Active Directory login and PIN lock/unlock • Facility selection and favourites • Patient selection and favourites "My Patients" • Comprehensive patient search capability • Gaining access to a My Health Record • Displaying a patient's My Health Record information • Download and display of clinical documents

Background

The Australian Digital Health Agency has a strategic objective to support and facilitate the adoption of national digital health services across the health sector. A key element of delivering on this objective is supporting the implementation of solutions that integrate with the national Healthcare Identifiers Service and the My Health Record system.

The HIPS Mobile solution is a key building block in support of this objective. Large numbers of both jurisdictional and private implementations of HIPS are in use across Australia to provide the foundations for the Australian digital health ecosystem.

Product components

The HIPS Mobile end product consists of the following product components:

Component	Description
Binary Software Package	Binary code for components of HIPS Mobile: <ul style="list-style-type: none"> ○ Binary code ○ Database installer and scripts ○ PowerShell scripts ○ HIPS Binary Software - Software Licence Terms and Conditions ○ Third-Party Software Licences
Product Data Sheet	This document
Release Note	Notes specific to the current HIPS Mobile release
Functional Change Log	Lists all functional changes for the current release and preceding releases

Documentation

HIPS Mobile documentation is located on the Agency [Collaborate](#) site.

System requirements

HIPS Mobile is based on several underlying platform software products and frameworks. This release of HIPS Mobile has successfully been tested against the products and product versions listed in the sections below.

Usage of HIPS Mobile with product versions other than those listed may require retesting of the product. This may include the need to repeat all required conformance and notice-of-connection tests.

HIPS Mobile incorporates multiple third-party libraries that are listed in the Third-Party Software Licenses document included in this release. These libraries are distributed as part of the HIPS Mobile product.

HIPS Mobile Infrastructure Requirements

Support Definitions

The following definitions are italicised in the table below are used to show the support status of the software platforms.

- **Supported tested versions:** Each HIPS Mobile major release is developed and tested against the latest released version of the infrastructure software components. The same infrastructure versions are subsequently used for testing minor and patch releases associated with the same HIPS major release.
- **Supported latest versions:** These versions have been released after the *supported tested versions* were selected.
- **Supported non-current versions:** While HIPS Mobile is supported on previous released versions of infrastructure, should a raised support ticket be found to be caused by an earlier version of the infrastructure, it is the implementer's responsibility to upgrade the infrastructure to resolve the ticket.
- **Unsupported versions:** These software versions may cause HIPS Mobile to work incorrectly or are no longer maintained by the software vendor. Sites should no longer use these versions of software and ensure that the latest supported versions of infrastructure software are installed.

The HIPS Mobile components require the following software platforms:

Operating system	HIPS Mobile 3.1.x has been tested on Windows Server 2022. HIPS Mobile 3.1.x is supported on: <ul style="list-style-type: none">• Windows Server 2012 R2 (non-current)• Windows Server 2016 (non-current)• Windows Server 2019 (non-current)• Windows Server 2022 (tested – latest at major)
.NET	HIPS Mobile 3.1.x is supported on: <ul style="list-style-type: none">• Any .NET 6.0.x version
ASP.NET Core Hosting Bundle	HIPS Mobile 3.1.x is supported on: <ul style="list-style-type: none">• Any ASP.NET Core Hosting Bundle 6.0.x version

Database Management System HIPS Mobile 3.1.x has been tested on SQL Server 2022.

HIPS Mobile 3.1.x is supported on:

- SQL Server 2016 (non-current)
 - SQL Server 2017 (non-current)
 - SQL Server 2019 (non-current)
 - SQL Server 2022 (tested – latest at major)
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HIPS HIPS Mobile 3.1.x requires HIPS 7.1 or higher.

HIPS Mobile Device and Browser Requirements

End users access HIPS Mobile from a mobile web browser running on a mobile device. This documentation assumes that HIPS sites have the capability for users of mobile devices to access their internal network in a secure manner. This may be achieved in a variety of ways:

- Provision of a secure Wi-Fi network at healthcare facilities with access limited to authorised employees and healthcare providers.
- Provision of a secure Virtual Private Network (VPN) solution for remote access to the network over the public Internet, which may occur using cellular networking or a public Wi-Fi network.

The HIPS Mobile UI component is designed to interact with web browsers for the rendering of the user interface. The user interface has been tested on the following software platforms:

Operating system	Android 11 to 13 iOS or iPadOS 15 to 16 <ul style="list-style-type: none"> • Note: Biometric Authentication is not supported on iOS or iPadOS versions lower than 14.5.
Web browser	Google Chrome 97 to 118 on Android Apple Safari 15 to 16 on iOS or iPadOS

Licence

The HIPS Binary Software is licensed under the *HIPS Binary Software – Software License Terms and Conditions* (included in the HIPS Mobile Binary Software Package).

Downloads

HIPS Mobile is available from the Agency’s Developer Centre:

<https://developer.digitalhealth.gov.au/topic/hips>

Support

The HIPS Mobile product is provided in binary code form.

The Agency provides support to sites that use the Agency-provided binary version of HIPS Mobile¹.

Please contact the Agency for details of available support services.

¹ Sites requiring support by the Agency need to complete the registration process for HIPS Mobile Nominated Sites. This may include meeting additional requirements including a commitment to regularly upgrade their HIPS Mobile installations to the latest HIPS Mobile release.

For further information about the product or to provide feedback, please email the Agency Help Centre at help@digitalhealth.gov.au or phone 1300 901 001. Your views on the scope and usability of HIPS Mobile will inform future releases.

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