



Health Viewer

Release Note

28 August 2024 v1.0

Approved for external information

Document ID: DH-3912:2024

Related end product identifier: EP-3908:2024

Release rationale

Health Viewer allows clinicians access to view patient My Health Record information.

Health Viewer v1.0 is the first major release. Health Viewer is a web application that may be added to an existing HIPS v8.3 or higher instance operated by a HIPS site, enabling users to list, download and display CDA™ documents and views from a patient's My Health Record on their desktop or tablet device.

The key features of the application are:

Modern replacement for HIPS UI viewing capability

Replace your HIPS UI viewer with a UI that is:

- Using more modern frameworks
- More secure
- More accessible
- Better performing
- Better looking and more functional
- Supported on different devices
- Designed with input from clinicians

Displaying a patient's My Health Record

Users can view specially designed pages which have undergone extensive testing and review with clinical input. The following details can be displayed from the patient's My Health Record:

- Overview - providing a complete summary of the information available
- Allergies & adverse reactions
- Medicines
- Discharge summaries
- Diagnostic imaging reports
- Pathology reports
- Care plans & advance care
- Child development
- e-Referrals

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- Emergency contacts
 - Event summaries
 - Immunisations
 - Medicare overview
 - Provided by consumer
 - Shared health summaries
 - Specialist letters
 - Transfer & residential care facility documents

Download and display of clinical documents

Users can view, download, save and print documents from the patient's My Health Record.

Embed Health Viewer into your clinical systems

Provide a view of the My Health Record in your clinical systems. The view will adapt to fit in viewports as small as 320px. New APIs make it easier to generate secure tokens for authentication; you no longer need to develop software to generate these tokens, as you did for HIPS UI.

Patient search and favourites

Health Viewer can be used in standalone mode where the user signs into the application. In Standalone mode, users have a variety of ways to find patients in their care including:

- Search for patients using a local or national identifier, or search by name with support for wildcards.
- My Patients lists – view all patients that have been added to the user's My Patients list or allocated to the clinician through API integration with a patient administration system.

Gaining access to a My Health Record

Users can gain access without a code or enter a patient's access code to gain access or change the healthcare provider organisation's level of access to a patient's My Health Record.

Reliance on HIPS Core APIs

Health Viewer has a dependency on the HIPS Core APIs v2.0 for Authentication and Configuration.

Package inclusions

Updated

| Identifier | Name and version |
|--------------|--|
| DH-3912:2024 | <i>Health Viewer v1.0 – Release Note (this document)</i> |
| DH-3911:2024 | <i>Health Viewer v1.0 – Binary Software Package</i> |
| DH-3909:2024 | <i>Health Viewer v1.0 – Product Data Sheet</i> |

Audience

- Healthcare provider organisations
- System integrators
- Software vendors

Known issues

| ADO ID | Summary | Issue description |
|--------|---|--|
| 42892 | Clicking refresh on the search page is duplicating the last set of patient records in the list | Clicking the refresh icon on the search page results in unexpected behaviour, by duplicating the last 10 patient records in the result list. This issue does not prevent use of the application. |
| 42930 | The Refresh button on the my patients page shows all the patients despite what filters or sort options have been selected | Clicking the refresh icon when filter or sort is applied on the my patients page incorrectly returns all patients for the current user, ignoring the applied filter and sort choices. Adjusting the filters again will restore the filtered state. |

Assurance

Health Viewer v1.0 has undergone the following conformance assessments including execution of all conformance test cases applicable to the functionality of Health Viewer:

- Conformance Test Specification for Clinical Document Rendering
 - CDA Rendering
 - CDA Rendering Detail Fields
 - Pathology Report
 - Diagnostic Imaging Report
- Conformance Test Specification for My Health Record Views
 - Medicare Overview
 - Pathology Report View
 - Diagnostic Imaging Report View
 - Prescription and Dispense View
- Conformance Test Specification for Clinical Information Systems connecting to the My Health Record system
 - Check if an advertised My Health Record exists
 - Gain access without code
 - Gain access with code
 - Download a clinical document
 - Download a view

Documentation of conformance assessments performed for Health Viewer v1.0 is available from the Agency Help Centre at help@digitalhealth.gov.au or by phoning 1300 901 001.

Licence

The Health Viewer Binary Software is licensed under the *HIPS Binary Software Licence Terms and Conditions* (included in the Health Viewer Binary Software Package).

Support

The Health Viewer product is provided in binary code form.

The Agency provides support to sites that use the Agency-provided binary version of HIPS, and this support is extended to Health Viewer.

Sites using HIPS binaries built from source code are generally not supported by the Agency. Third-party technical support is available from commercial partner organisations. Implementers are encouraged to take out support contracts with suitable support providers to ensure the successful implementation and operation of HIPS.

Implementers who do this must undertake comprehensive conformance testing with the Healthcare Identifiers (HI) Service and the My Health Record system.

Please contact the Agency for details of available support services.

For further support or to provide feedback, please email help@digitalhealth.gov.au

Future releases

Health Viewer will be released on an ad hoc basis, based on providing new functionality or other changes as required.

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