My Health Record

Software Product Details Form

30 May 2025 v1.1

Approved for external use

Document ID: DH-4164:2025

**Please note** thatthis form is to be completed by Clinical Information System (CIS) software vendors and healthcare providers organisations. If you are a mobile app developer wishing to connect to the My Health Record system, please email [help@digitalhealth.gov.au](mailto:help@digitalhealth.gov.au) or call the help centre on **1300 901 001** during business hours.

By submitting this form, you are consenting for the My Health Record System Operator (as defined in the *My Health Records Act 2012 (Cth)* to disclose the information in this form about you, your organisation, and your product to Services Australia and contractors, and for Services Australia to use and store the information to assist you in testing your product against My Health Record system requirements, and if successful, monitoring the ongoing conformance of your product.

**Please ensure all information is correct, as the details on the Notice of Connection (NOC) will appear as provided on this form.**

All fields marked **\*** are mandatory.

# **Software**

|  |  |
| --- | --- |
| **Software vendor name\*** |  |
| **Organisation address:** |  |
| **Organisation website:** |  |
| **Software Product name\*** |  |
| **Alternative name(s) for product** |  |
| **Software Product version\*\*** |  |
| **Has this product previously been granted My Health Record Production access? \*** | No  Yes Version: |
| **I**f you answered ‘yes’ above: Could you outline the scope of changes to your product  **\*Please refer to My Health Record –** [**My Health Record - Managing Your B2B Software In Production v1.7**](https://developer.digitalhealth.gov.au/resources/my-health-record-managing-your-b2b-software-in-production-v1-7)  **to determine requirements to increment your software version** |  |
| \*Is the product being integrated with HIPS version 9.0 or later? | No  Yes  For further information, please contact us via [HIPS – Digital Health Communities](https://collaborate.digitalhealth.gov.au/pages/viewpage.action?spaceKey=HIPSP&title=HIPS+Home) |
| \* Is this product conformant to My Health Record Connecting Systems Security Conformance Profile? | No  New systems that wish to connect to My Health Record (MHR) must fulfill the conformance requirements outlined in the [My Health Record Connecting Systems Security Conformance Profile](https://developer.digitalhealth.gov.au/resources/my-health-record-connecting-systems-security-conformance-profile-v1-0) prior to being granted access to the MHR Production Environment.  Yes  Other: Please provide comments below.   |  | | --- | |  | |
| [**Product role**](https://developer.digitalhealth.gov.au/resources/clinical-information-system-cis-vs-contracted-service-provider-csp-software)**\*** | CSP (Contracted Service Provider)  CIS (Clinical Information System)  RRO (Registered Repository Operator)  If HIPS product, please provide additional information which module your product implements (eg. DAA, SPA, Healthviewer, Core etc.)  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

# **Contacts**

To be used throughout the testing process

|  |  |  |
| --- | --- | --- |
|  | **Primary contact** | **Secondary contact** |
| **Full name\*** |  |  |
| **Phone/mobile\*** |  |  |
| **Email\*** |  |  |

# **Overview**

|  |
| --- |
| **Have you been issued a Healthcare Identifier Notice of Connection (HI NOC) from Services Australia for this product? \***  These are system functions to manage local copies of an IHI and (optionally) manage local copies of identifiers for healthcare provider individuals and organisations.  YES same software product as on page 1  YES different than software product on page 1 please state the software name & version:  *PLEASE STATE*  NO (see below)  If you have not, contact [Developer Liaison](mailto:developerliaison@servicesaustralia.gov.au) to register and undertake HI NOC testing.  HI NOC and My Health Record NOC can be applied for in parallel. The testing may be completed in any order, although it is recommended that HI NOC testing is completed first.  Further information can be found here on the [Services Australia](https://www.servicesaustralia.gov.au/organisations/health-professionals/services/medicare/healthcare-identifiers-service-health-professionals) webpage. |
| Have you accessed the Agency's [getting started education modules](https://developer.digitalhealth.gov.au/getting-started-education-modules) that are available on the ADHA Developer Portal?  Yes  No |
| **CIS & CSP requirements:** **How does your system access the HI Service? \***  Direct access  Indirect access (HI identifiers are obtained from another software system that accesses the HI Service.) |
| **What type of Healthcare Providers are the target of your product?**  GPs  Specialists  Hospitals  Allied Health  Other (specify): |
| **Is there anything else that you believe may be helpful for us to understand about your product?** |
| Note: National Provider Portal access can be used when conducting My Health Record NOC testing and is recommended. |

# **Scope of your My Health Record implementation**

## New functionalities and supported Web Services for CIS and/or CSP

**Please note: Do not reselect any web services for which your existing software product has already declared conformance.**

|  |  |  |
| --- | --- | --- |
| **Functionalities**  ***Please tick*** | **Additional Information**  ***Please tick*** | **Web Services**  **(My Health Record NOC testing)**  ***Please tick*** |
| **My Health Record Viewing\***  Will your system be accessing the My Health Record for patient information?  YES same software product as on page 1  YES different than software product on page 1 please state the software name & version:  *PLEASE STATE*  NO | **Discover and retrieve clinical documents**  This is the **recommended minimum viewing** functionality.  This functionality allows a healthcare provider to gain access to a patient’s My Health Record and download their information to the local clinical information system. | doesPCEHRExist – v1.1     gainPCEHRAccess – v1.1     ITI – 43 Retrieve Document Set – v1.1    ITI – 18 Registry Stored Query – v1.1 |
| **Get My Health Record View**  **Highly recommended**. Certain My Health Record Views may significantly improve viewing experience.  This functionality allows a healthcare provider to download dynamically generated My Health Record Views which provide a summary of the patient’s information at a point in time.  **Tick the My Health Record Views your software will integrate**:     Health Record Overview     Prescription and Dispense View     Pathology Report View     Diagnostic Imaging Report View     Medicare Overview     Health Check Schedule View\*     Observation View\*  \* There’s not enough usage of the function to make warrant the implementation effort. | getView – v1.0 |
| **Other My Health Record Viewing functions**  These Views may provide additional value to your implementation. | getChangeHistoryView – v1.1     getAuditView – v 1.1     getRepresentativeListView – v1.1     getIndividualDetailsView – v2.0 |
| **Upload information to the My Health Record\***  **Supersede and remove uploaded documents.**  Will the system be creating clinical document packages and uploading them to the My Health Record?  YES same software product as on page 1  YES different than software product on page 1 please state the software name & version:  *PLEASE STATE*  NO | This functionality allows a healthcare provider to author a clinical document and upload it to the patient’s My Health Record.  Uploading systems must also be capable of superseding and removing the documents uploaded by their system.  **Tick the Clinical Documents your software will upload to My Health Record:**     Discharge Summary     Shared Health Summary     Specialist Letter     Advance Care Planning\*     Pathology Report     Diagnostic Imaging Report     Prescription Records\*\*     Dispense Record\*\*     Event Summary     eReferral     Pharmacist Shared Medicines List     Goals of Care\*     Residential Care Transfer Reason     Residential Care Health Summary     Residential Care Medication Chart  \* Shared Health Summary, Advanced Care Plan and Goals of Care cannot be superseded.  \*\* Prescription Record and Dispense Record superseding is optional. | doesPCEHRExist – v1.1     ITI – 41 Provide & Register Document Set-b - v1.1     RemoveDocument/DeregisterDocument – v1.1 |
| Assisted Registration Will your system be allowing the healthcare provider to assist and an individual to register for a My Health Record system?  YES same software product as on page 1  YES different than software product on page 1 please state the software name & version:  *PLEASE STATE*  NO | This functionality allows a healthcare provider to register a patient for a My Health Record.  **\* Not commonly** used because the My Health Record is an opt-out system and over 90% of Australians already have an My Health Record. | RegisterPCEHR – v2.0 |
| **Access the National Provider Portal**  Will your system want access to the National Provider Portal?  YES same software product as on page 1  YES different than software product on page 1 please state the software name & version:  *PLEASE STATE*  NO | This functionality allows a healthcare provider to access the National Provider Portal to view a patient’s My Health Record information. It is a view only service and as such information cannot be uploaded.  **\* Not commonly** used because of the administrative effort involved in linking healthcare provider HPI-I numbers to the organisation. | CIStoNPP |
| **Template Package Service\***  Will your system be using the template package web services?  YES same software product as on page 1  YES different than software product on page 1 please state the software name & version:  *PLEASE STATE*  NO | This functionality allows the system to search the My Health Record for available Template Packages.  **\* Not commonly used.** Most software systems do not require this functionality. | searchTemplate – v1.1     getTemplate – v1.1 |

## If Registered Repository Operator (RRO) is to be tested – complete this section.

|  |  |
| --- | --- |
| Tick the web services to be tested. | |
| GetTemplate via B2B – v1.1 | |
| SearchTemplate via B2B – v1.1 | |
| RemoveDocument/DeregisterDocument via B2B – v1.1 | |
| TI-43 Retrieve Document Set via B2B – v1.1 | |
| Provide connection details below: | |
| **Endpoint** |  |
| **Repository unique ID** |  |

# **Submit form**

Email completed Vendor Product Details Form to: [help@digitalhealth.gov.au](mailto:help@digitalhealth.gov.au)

Submission Date Click here to enter a date.

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