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## Secure Messaging Industry Offer Software Validation Process

5 February 2020 v2.0  
Approved for external use  
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### 1 Introduction

This document is intended for software developers that have contracted with the Australian Digital Health Agency (the Agency) to participate in the Secure Messaging Industry Offer. It specifies the process that such a software developer (the Contractor) must follow in order to demonstrate to the Agency that they have met the software development requirements associated with the Industry Offer.

### 2 Development Requirements

Unless otherwise agreed in writing between the Agency and the Contractor, the Contractor must incorporate into its software the following capabilities:

- If the Contractor's software is a clinical information system, then:
  - The capabilities classified as "Mandatory" and, where the Contractor's software meets the specified condition, "Conditional", in the table A.1 in Appendix A of the Agency-authored specification "Provider Directory Service & Message Payload – Developer Guide";
- If the Contractor's software is a secure messaging system, then:
  - The capabilities classified as "Mandatory" and, where the Contractor's software meets the specified condition, "Conditional", in the table A.2 in Appendix A of the Agency-authored specification "Provider Directory Service & Message Payload – Developer Guide";
- The capabilities specified in the Agency-authored specification "Single National Authentication Service for Health (NASH) Public Key Infrastructure Certificate – Developer Guide".

### 3 Validation Process

The Contractor is expected to complete their own self-assessment testing and satisfy themselves that they have met the development requirements, prior to undertaking the validation process with the Agency.

To initiate the validation process with the Agency, the Contractor must send a request to the Agency's Help Desk at [help@digitalhealth.gov.au](mailto:help@digitalhealth.gov.au).

The validation process will be as described in this section unless otherwise agreed in writing between the Agency and the Contractor.

The Contractor must do the following:

If the Contractor’s software is a clinical information system:

- Vendors will complete testing and the Software Validation Process described in the SMIO CIS Implementation Conformance Statement document.

If the Contractor’s software is a secure messaging system:

- Vendors will complete testing and the Software Validation Process described in the SMIO SM Implementation Conformance Statement document.

The Agency will review the material and information provided by the Contractor and assess whether the Contractor has met the development requirements. If the Agency determines that the Contractor has not met the development requirements, it will advise the Contractor accordingly via email and the Contractor will be given an opportunity to remediate any deficiencies. If the Agency determines that the Contractor has met the development requirements, it will advise the Contractor accordingly via email.

## 4 Resources and Assistance

The technical documentation and other development resources associated with this Industry Offer are accessible at <https://developer.digitalhealth.gov.au/resources/articles/secure-messaging>.

The Agency is available to provide advice and support to the Contractor during the design, development, and testing of the new capabilities in the Contractor’s software. To access this support, please send a request to [help@digitalhealth.gov.au](mailto:help@digitalhealth.gov.au).

### Version History

Version	Date	Changes
1.0	26/03/19	<ul style="list-style-type: none"> <li>• Initial release</li> </ul>
1.1	23/01/2020	<ul style="list-style-type: none"> <li>• Added references to the CIS Product Testing Template and the SM Product Testing Template for detailed testing and validation process information.</li> <li>• Removed detail within this document around submission of screenshots or screen recordings that is now detailed within the relevant Product Testing Template.</li> <li>• Removed detail around the NASH capability that is now defined in the relevant Product Testing Template.</li> <li>• Removed requirement for a product demonstration that is now detailed in the relevant Product Testing Template – please note a product demonstration is not required for SM Products.</li> </ul>
2.0	05/02/2020	<ul style="list-style-type: none"> <li>• Change the names of the CIS Product Testing template to SMIO CIS Implementation Conformance Statement and the SM Product Testing Template to SMIO SM Implementation Conformance Statement</li> </ul>