

My Health Record Release 25.3.0 Vendor Release Notes – Software Vendor Test Environment

21 August 2025 Version: 1.0.0 Approved for external use

SVT Deployment Schedule

My Health Record Release 25.3.0 will be deployed into the My Health Record Software Vendor Test (SVT) environment between 5:00 PM Friday 5 September and 8:00 AM Monday 8 September 2025 (AEST). The SVT environment will be unavailable during this window. Please note, the environment upgrade is outside of the advertised available hours for the SVT environment.

Summary of Changes

Release 25.3.0 of the My Health Record system is focused on delivering functional and security updates. This includes:

- Consumer & Provider API Optimisation Tranche 2 Part 1
- Mandatory Pathology & Diagnostic Imaging UI Update
- Defects
- Patches
- Problem fixes

For the above listed items, it is recommended that vendors perform testing in the SVT environment relevant to their implementation from Monday 8 September 2025.

Consumer & Provider API Optimisation Tranche 2 - Part 1

The purpose of this work package is to create new APIs and modify existing APIs that will deliver the same functionalities from the National Consumer Portal (NCP) to the my health app.

This will allow consumers in their My Health Record to:

- Add, Edit and View Advance Care Document Custodian
- Retrieve list of reminders, alerts and notifications
- Dismiss reminders and notifications
- View all profile Information
- Update profile details and consent information
- Cancel the My Health Record registration

- View and update notification contact details and preferences
- View and update Medicare details and preferences

The delivery of this work package will be executed in a staged approach across multiple releases, only Drop 1 for Health APIGW APIs are in scope for this release. The list of APIs are as follows:

MHR 25.3.0 - Drop 1

- GET Profile
- PUT Profile Consents
- PUT Profile Details
- GET Notification Events
- Delete Notification Events

Mandatory Pathology & Diagnostic Imaging UI Update

The purpose of this work package is to outline the proposed UI changes to the current 7-day delay rule in My Health Record for both the National Consumer and Provider Portals. Specifically, the delay from 7-days to 5-days adjusted for some sensitive pathology reports (the 7-day delay for Diagnostic Imaging reports will remain unchanged). These sensitive pathology reports will be identified based on the RCPA list and implemented through Regex.

UI changes for Diagnostic Imaging and Pathology Reports across NCP and NPP include updated icons and tooltip text, removal of certain heading tooltips, revised informative text under page titles, and updated error messages for scenarios where locked documents are accessed via alternative paths. The UI updates will ensure wording and interface cues provide clear, intuitive guidance for users accessing Pathology and DI reports.

Defects

There are no vendor system related defects being addressed as part of Release 25.3.0.

Patches

As part of Release 25.3.0, patches will be deployed to maintain the security posture of the My Health Record system. The patch release notes from Oracle do not suggest that there will be any impact to vendors. However, there is still a risk that these patches may impact how vendors interact with the My Health Record system.

Problem Fixes

Problem fixes being delivered as part of Release 25.3.0 will have no impact on vendors.

[Optional] Vendor Testing in SVT

Vendors can begin testing the new functionality in the SVT environment from Monday 8 September 2025. Please note that there are no changes required to CIS/CSP vendor products.

The test patient data provided below can be used for both Pathology and DI 7-day delay removal and Consumer and Provider API Optimisation Tranche 2 - Part 1.

Test patients are provided below:

IHI NUMBER	MEDICARE CARD	IRN	LASTNAME	FIRSTNAME	DOB	SEX	ADDRESS	LOCALITY	STATE	POSTCODE	NCP Username	NCP Password	RECORD ID	USER ID	MyGOV Username	MyGOV Password	Secret question
8003608666987607	4951740951	1	HOLTON	Roy	24- Feb-81	М	186 Maple Esp	Thorneside	QLD	4158	000000000000000000000000000000000000000	Welcome123	35222155474	35222331914	xt252474	Password123	a1/a2/a3

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